

MOTIFOFFICIAL

Order Number: _____

Name: _____

PRODUCT NAME	COLOUR	SIZE	QTY	EXCHANGE If you want to exchange size, please state the size below

REASON FOR REFUND (PLEASE HIGHLIGHT THE REASONS FOR REFUND)

Looks different to
the image on the
website

Ordered more than
one size

Arrived too late

Poor quality/ faulty

Doesn't fit properly

Doesn't suit me

Incorrect item
received

Parcel damaged on
arrival

DELIVERY RETURNS NOTE

If something is not right, we are happy to provide you with a refund* within 14 days of shipping date.

Please follow the simple steps below:

1. Select the reason(s) against your return. Item(s) can only be returned when they're in their original condition with tag attached. Sale item(s) are not returnable or exchangeable.
2. Return your item(s) to us at:

**Motif Official (Returns & Exchanges),
41 2nd Flr. Yencht Road, Sathorn, Thungwatdon,
Bangkok, Thailand 10120**

3. Enclose this form with your item(s) in your parcel.
4. Please retain proof of postage until we have confirmed your refund has been processed. Once we receive your parcel it will be processed within 48 working hours.

For more information or help anytime, feel free to email us at contact@motifofficial.com

* Refunds are made in the form of store credit.

**Thank you for shopping with us,
The Motif Official Team**